Sandy Nur Fajar, S.kom

Programmer & IT Support

Education

2016 - 2021
Indraprasta PGRI University

Contact

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Rt. 007 Rw. 001 Kel Pengadegan
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Portofolio & Profile
https://sandyfajar.my.id/

Skills

Programming:
Java, C++, Web Development

Database:
SQL Server

Networking & IT Support:
Network Engineering, CMS,
System Maintenance

Design Tools:
Adobe Photoshop

Productivity:
Microsoft Office

Profile

Informatics graduate with 6+ years of professional experience in IT support, programming, and network engineering. Skilled in managing IT infrastructure, developing applications, and optimizing system operations. Proven track record in ensuring smooth business operations, delivering reliable solutions, and adapting quickly to new technologies.

Experience

2022 - Present
EYE
PT Estha Yudha Ekatama

Senior IT Staff

- Maintained and optimized IT infrastructure, including PCs, servers, printers, CCTV, and networks, ensuring smooth daily operations.
- Installed, configured, and updated software applications according to operational needs.
- Troubleshot hardware, software, and network issues, reducing downtime and improving efficiency.
- Managed and scheduled LED display content via CMS, ensuring 100% on-time delivery for clients.
- Monitored and maintained company website functionality and updates.
- Generated traffic counting and broadcast reports to support sales and marketing strategies.
- Developed and updated SOPs, guidelines, and technical documentation for IT operations.
- Provided first-level incident support, analysis, and real-time solutions for users.
- Managed company email services through cPanel, including account setup and troubleshooting.
- Ensured network security, risk management, and compliance with IT infrastructure policies.
- Strong technical knowledge of Java, SQL, HTML, PHP, and other programming languages or database tools.

Certificate

Certificate of Competency - Software Engineering (Rekayasa Perangkat Lunak)

Certificate of Technical Assistance – B3 Waste Management & Electronic Reporting System

Experience

2018 - 2022
Zetka Inc Group

Senior IT Support & Staff Operation

- Led FESTRONIK electronic manifest operations, ensuring accurate reporting to SIMPEL (KLHK) with zero compliance issues.
- Coordinated FESTRONIK processes with sourcing teams and customers, streamlining workflows and efficiency.
- Managed IT procurement, hardware maintenance (PCs, printers, servers), and software installation/configuration across branches and HQ.
- Oversaw company network infrastructure (LAN, Wi-Fi, routers, switches) and enforced IT policies for secure and reliable operations.
- Maintained GPS tracking systems for operational vehicles and ensured IT equipment readiness.
- Provided first-level incident support, troubleshooting hardware/software issues, and delivering real-time solutions including remote assistance.
- Analyzed user requirements, generated reports, and applied strong technical knowledge in Java, SQL, HTML, PHP, and database tools to support business needs.

2017 - 2018
Zetka Inc Group

Staff Operation

- Led the operation of electronic manifest (FESTRONIK), ensuring accurate reporting to SIMPEL (KLHK) with zero compliance issues.
- Managed manifest data collection across all branches, ensuring accurate availability.
- Supported electronic manifest (FESTRONIK) operations and legal licensing processes.
- Coordinated FESTRONIK operations with sourcing teams and customers, improving efficiency.
- Maintained GPS tracking for operational vehicles and ensured IT equipment readiness.

2016 - 2017

PT Dexter Expresindo

Staff Operation

- Ensured Smart Indonesia Card (KIP) distribution reached designated targets.
- Conducted fieldwork for data verification at sub-district and village levels.

2016
ArtiVisi Intermedia

Junior Programmer Java

- Developed Android-based food distributor system (Kyurifood).
- Operated SQL Server for database management.

2015
Easywork Indonesia

Junior Programmer Java

- Developed desktop-based parking system (C++). - Designed templates & logos for applications.
- Operated SQL Server for data processing.